

## Important information for your reservation

Good to know before you arrive at the Road bike and Triathlon Hotel Mohrenwirt:

### Cancellation policy

There is no right of withdrawal according to § 18 Abs. 1 Z. 10 FAGG, instead our General Terms and Conditions apply to your booking at our hotel.

You can cancel until 7 days prior to arrival (exception: 22.12. - 06.01.). Cancellations later than that or no shows as well as early departures will be charged completely.

From 22.12.-06.01. you can cancel free of charge until 21 days prior to arrival. We charge 50% of the total costs when you cancel 20 to 7 days prior to arrival. Cancellations later than that or no shows as well as early departures will be charged completely.

### Cancellation insurance

We understand that sometimes unexpected events might occur. But we ask for your understanding that we will charge the cancellations costs according to our terms & conditions without exception – if you have not taken out the Travel Insurance with us. We count on your attendance and if you cancel your stay we cannot simply rebate the generated loss/expenses. We kindly ask for your understanding that we will not make any exceptions and therefore recommend our **premium travel insurance package**, which you find on our [website](#). Regarding **Covid-19**, you are also insured in the following cases: [cancellation coverage](#)

We are pleased to automatically conclude the insurance for you if you transfer the insurance premium (after binding reservation).

Reservation changes or cancellations must be made written to [info@mohrenwirt.at](mailto:info@mohrenwirt.at) or per telephone under +43 6226 8228.

### Deposit

A deposit is required only if it is mentioned in your reservation confirmation!

Fix your reservation with a deposit to our account (amount depends on the total price per stay, maximum EUR 200,00 per room).

Our bank details:

**Account holder:** Jakob Schmidlechner GmbH & CoKG

IBAN: AT73 3505 6000 0101 1592

Bic: RVSAAT2S056

Please declare the dates of your stay on the bank transfer.

**Check in** from 2.00 p.m.

**Check out** until 11.00 a.m.

**Dogs** are welcome! The rate is EUR 15,00 per dog and day without food.

They are not allowed in the restaurant, at the beach and in the wellness area.

### Accepted forms of payment

Visa, Mastercard, bank cards (from A, D, NL)

Our room rates do not include the **local tax**. It will be added to the total price at check out: EUR 2,00 per person and night.