

Important information for your reservation

Good to know before you arrive at the Road bike and Triathlon Hotel Mohrenwirt:

Cancellation policy

There is no right of withdrawal according to § 18 Abs. 1 Z. 10 FAGG, instead our General Terms and Conditions apply to your booking at our hotel.

In summer (01.05. - 31.10.) you can cancel free of charge until 21 days prior to arrival. We charge 50% of the total costs when you cancel 20 to 7 days prior to arrival. Cancellations later than that or no shows as well as early departures will be charged completely.

In winter (except for 22.12. - 06.01.) you can cancel until 7 days prior to arrival. Cancellations later than that or no-shows as well as early departures will be charged completely.

Cancellation insurance

We understand that sometimes unexpected events might occur. But we ask for your understanding that we will charge the cancellations costs according to our terms & conditions without exception – if you have not taken out the Travel Insurance with us. We count on your attendance and if you cancel your stay we cannot simply rebate the generated loss/expenses. We kindly ask for your understanding that we will not make any exceptions and therefore recommend our **premium travel insurance package**, which you find on [online](#). Regarding **Covid-19**, you are also insured in the following cases: [cancellation coverage](#)

We are pleased to automatically conclude the insurance for you if you transfer the insurance premium to our account.

Reservation changes or cancellations must be made written to info@mohrenwirt.at or per telephone under +43 6226 8228.

Deposit

A deposit is required only if it is mentioned in your reservation confirmation!

Fix your reservation with a deposit to our account (amount depends on the total price per stay, maximum EUR 200,00 per room).

Our bank details:

Account holder: Jakob Schmidlechner GmbH & CoKG

IBAN: AT73 3505 6000 0101 1592

Bic: RVSAAT2S056

Please declare the dates of your stay on the bank transfer.

Check in from 2.00 p.m.

Check out until 11.00 a.m.

Dogs are welcome! Price is EUR 15,00 per day without food.

They are not allowed in the restaurant, at the beach and in the wellness area.

Accepted forms of payment

Visa, Mastercard, bank cards (from A, D, NL)

Our room rates do not include the **local tax**. It will be added to the total price at check out: all year round EUR 2,00 per person and night